

WARRANTY

Our guarantee is as functional and straight-forward as our products. Since we design and build our products to provide you with many years of satisfaction, all Liberty™ products are guaranteed against defects in materials and workmanship. In the unlikely event that a problem arises as a result of a defect in our materials or workmanship, we will promptly repair or replace the item at our expense. All we require is that you contact us first and we'll take it from there. It is important to note that our guarantee is not an unconditional guarantee for the life of the product. Liberty™ hose reels are made from the finest materials available under our exact manufacturing standards. But, like any other product, it is not indestructible. Therefore, our guarantee does not cover:

- Product damage that is a result of abuse, misuse, or mishandling. (Exposing the unit to freezing temperatures with water remaining in the reel plumbing system voids the unit warranty.)
- Rust. Despite the industrial quality coating and our best efforts, steel will rust over time.
- Incidental damage, consequential damages, injury to persons or to other property not purchased from us due to the use of our product.
- **DO NOT** consume water from garden hose; not fit for human consumption.

If there is damage to the product that occurred as a result of shipping, you should file a damage claim with the carrier.

- **DO NOT** leave water running through the reel while not in-use or unsupervised.

As with any product, it should be expected that component parts - particularly moving parts, seals, o-rings, swivel, hose and connectors will wear with use and over time may need to be replaced or refurbished. This type of normal wear and tear is naturally not covered by our guarantee, but we will always be happy to provide you with prompt, high quality service and replacement parts at a nominal cost.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you).

You will find that we apply the same standard of excellence to our customer service as we do to our products.

Warning! The hose and hose fittings contain chemical(s), including lead, known to the state of California to cause cancer, birth defects and other reproductive harm. Wash hands after use.



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